

# Frequently Asked Questions

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## Dignity Health and CBCC Reshape Partnership for Enhanced Cancer Care

**Q: What is happening with CBCC?**

Dignity Health Bakersfield Memorial Hospital (BMH) and Comprehensive Blood & Cancer Center (CBCC) announced the restructuring of their joint venture, 'CBCC Outsmarting Cancer.' This change is designed to strengthen cancer care for patients across the region.

**Q: What will change?**

BMH and Dignity Health Medical Group – Bakersfield will assume the daily operations of CBCC's cancer services, excluding dermatology and continue operating the infusion center on the CBCC campus. Patients can expect the same commitment to their well-being from the care team they know and trust, now with even broader access to Dignity Health's extensive network of physicians, specialists and advanced technology.

**Q: Will my current care team remain the same?**

Yes, you will continue to see many of the physicians, nurses and staff you know and trust.

**Q: Do I need to reschedule any of my upcoming appointments?**

No, please keep all upcoming appointments as planned. No action is needed from you at this time.

**Q: Will there be any disruption to my care during the transition?**

No, day-to-day operations, treatments and appointments will remain unchanged during the transition. Maintaining the high standard of care you expect is our top priority.

**Q: Will I need to transfer my medical records?**

No, there is no action you will need to take regarding your medical records. Your health information will continue to be protected and accessible to your care team.

**Q: Will I still have access to the CBCC patient portal?**

Yes. You will continue to be able to access your CBCC patient portal without interruption.

**Q: Will my insurance continue to be accepted?**

Dignity Health accepts most major health plans. If you have any questions about your coverage, please call the number listed on your insurance card.

For questions about care at Dignity Health, please call our Dignity Health Medical Group – Bakersfield team at: **(661) 322-2206**.

**Q: Will there be any changes to the facility?**

You may notice small facility improvements over time as part of this transition, all designed to enhance your comfort and experience.

**Q: Will there be any name or branding changes to CBCC?**

Any future name or branding updates will happen gradually and only after the transition is well established.

**Q: Who can I contact if I have more questions or concerns?**

Our team is available to answer any questions you may have. If you have any questions or concerns, please contact our office at **(661) 322-2206**.