

# Welcome to Your New Patient Portal



Dear Valued Patient,

We are excited to introduce you to the **CommonSpirit Patient Portal**, designed to put you at the center of your health care with the ability to manage your health online.

The [CommonSpirit Patient Portal](#) is now available. You can create your new account by accessing the portal online or through the CommonSpirit Mobile App.

## **Download the App**

To stay connected to your health information – anytime, anywhere – download the CommonSpirit App from the [App Store \(iPhone\)](#) or [Google Play \(Android\)](#). Search for “CommonSpirit - AR/GA/KY/TN/TX” to find the app quickly.

The CommonSpirit Patient Portal is your single, secure online destination for managing your health with the St. Luke's Health and Baylor St. Luke's Medical Group providers you know and trust, at the same locations you visit today.

This new platform is designed to be intuitive and user-friendly, making it easier than ever to:

- Manage appointments with established providers
- Complete pre-check-in tasks
- View recent medical records and test results
- Communicate securely with your care team
- Request prescription refills
- Pay bills online
- Access your After-Visit Summaries
- Complete post-visit questionnaires
- Use our expanded Find a Doctor & Find a Location functionality

## What You Need to Know

- **New Account:** All patients need to register for a new account in the CommonSpirit Patient Portal.
  - *Please note: if you activated your CommonSpirit Patient Portal as a patient at Baylor St. Luke's Medical Center, Lakeside, Springwoods, Sugarland, Vintage, Woodlands, or one of our freestanding emergency departments, no action is needed. Your health information for any CommonSpirit Health location across the greater Houston area is now available in one place.*
- **Transfer of your health information:** All your health information and records from your legacy patient portal have automatically transferred to the CommonSpirit Patient Portal.
- **New look:** The new patient portal features the CommonSpirit brand, logo, and colors, demonstrating our association with CommonSpirit.
- **Messages:** Some of your messages and notifications may now come from CommonSpirit. This could include check-in processes, important reminders, test results, and more. **Please know that CommonSpirit messages are from the same St. Luke's Health and Baylor St. Luke's Medical Group physicians and caregivers who have been providing your care.**

## About CommonSpirit Health

St. Luke's Health and Baylor St. Luke's Medical Group have been members of CommonSpirit since 2019. CommonSpirit is one of the nation's largest nonprofit health care organizations. As a mission-driven network with more than 2,300 clinics, 137 hospital-based locations, and home-based and virtual care services, we aim to deliver a healthier future for all, inspired by faith, driven by innovation, and powered by humanity.

## Get Support

Your health is our top priority, and our goal is to make this transition as seamless as possible for you. We're here to help if you have any questions or need support. You can find more information and answers to [frequently asked questions](#) online.

You can also call us at **(844) 528-8383** for support with managing your health information during this transition or visit the [contact us](#) page on our website.

Thank you for trusting us with your care.

Sincerely,

St. Luke's Health and Baylor St. Luke's Medical Group