

UNLIMITED FINANCIALS - NOTICE OF DATA BREACH

[September 15, 2026]

We are posting this substitute notice to provide information about a security incident experienced by one of our service providers, Unlimited Technology Systems, LLC (“Unlimited”), that occurred in October 2025 involving personal information, including health information. Unlimited, on our behalf, began notifying individuals with known contact information on August 17, 2026. This notice is meant to provide information about the incident and Unlimited’s response.

What Happened

Unlimited provides practice management software to various health care organizations, including us. On October 19, 2025, Unlimited discovered unauthorized activity within its commercial datacenter. Upon discovering the unauthorized activity, Unlimited hired a leading cybersecurity forensic firm to investigate, notified law enforcement, and conducted a review of the data involved. Through this investigation, Unlimited found evidence that an unauthorized actor obtained a copy of certain personal information between October 5 and October 10, 2025.

What Information Was Involved

Unlimited has determined that some of the data involved in the security incident may have included names and information in one or more of the following categories: health insurance and patient balance information (such as insurance policy numbers or claims/benefits information), medical information (such as medical record number, dates of service, and diagnosis information), scanned documents (such as driver’s licenses or other government identification, insurance cards, and intake forms), Social Security number, and other personal information (such as date of birth, email, address, phone number, or demographic information). The particular type of information involved depends on the individual.

The data involved in the incident does not include full patient medical records, medical imaging, or financial information, such as credit card or bank account information.

For More Information

If you have questions, please call (844) 576-3063, Monday through Friday from 9:00 a.m. to 6:30 p.m. Eastern Time, excluding major U.S. holidays.

What You Can Do

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your credit reports for any unauthorized or suspicious activity. Any such activities should be reported to your financial institutions immediately.

We take this matter seriously and are committed to protecting the privacy and security of the information entrusted to us and our service providers.